

# CSEW Future Plans and Survey Development

Crime Surveys User Conference 2021

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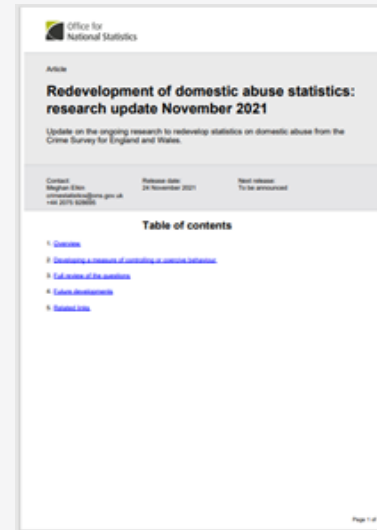
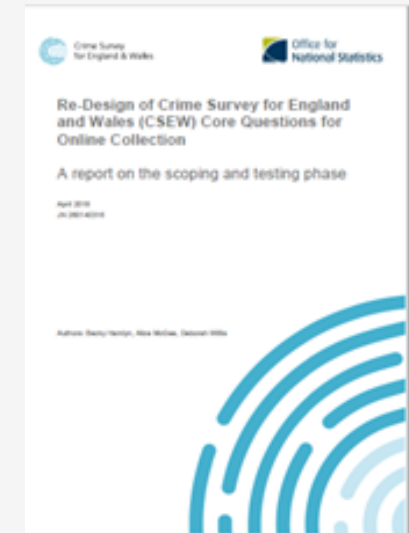


# Overview of Crime Survey Development Work

- As part of this social survey transformation, ONS has undertaken some initial exploratory work to assess the feasibility of transitioning the Crime Survey for England and Wales from an in-home interviewer-administered instrument to a mixed-mode instrument which can be self-completed online.
- This work has been delayed due to the Covid pandemic, and we are only now returning to continue this development work.
- With the suspension of face-to-face interviewing the pandemic itself was a type of experiment of alternative survey designs with some interesting results.
- What are the next phases in this research, and what are the factors affecting this research?
- What will a future survey possibly look like?

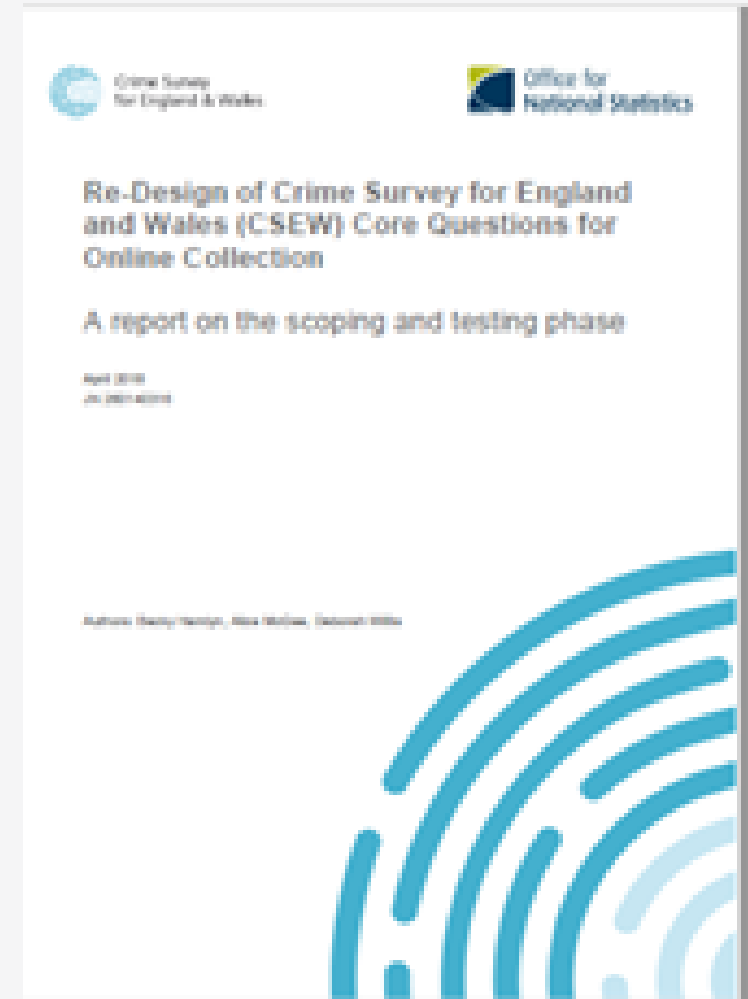
# Research to date

- Redesign of CSEW Core Questions for Online Collection
- CSEW Transformation on the Ethics of Online Data Collection Relating to Sensitive Topics
- Redevelopment of Domestic Abuse Statistics: Research Update November 2021



# Core questions for online collection

- Investigate optimal approach for adapting core sections of the Crime Survey (screener & basic victim form questions) for mixed-mode data collection.
- **Concluded**
  - Test script provided data of sufficient quality to assign an offence code in all cases.
  - Main issue related to complex cases
    - Multiple or repeat victimisation
    - Single crimes which involved multiple features were susceptible to double-counting.
- **Recommended**
  - More testing especially complex scenarios
  - Investigation other modules (e.g. Sexual Assault)

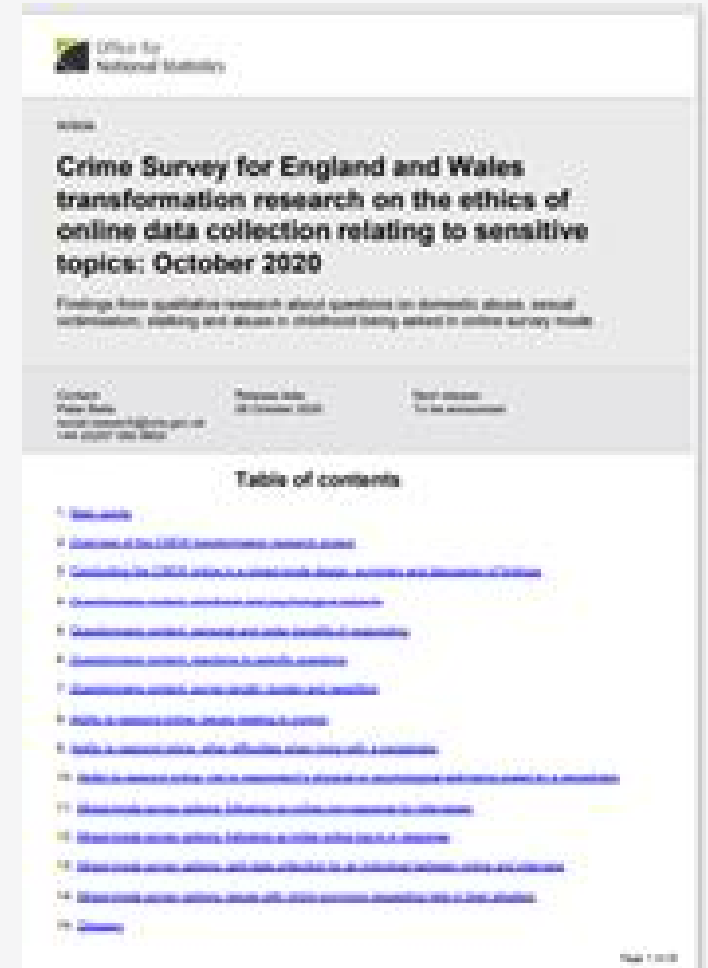


# • Ethics of Online Data Collection Relating to Sensitive Topics

Explored the ethics of moving the CSEW data collection online, including assessing the risks to the physical, emotional and psychological well-being of respondents if asked questions on these topics.

## Concluded

- No clear arguments either for or against proceeding with further work on transforming the CSEW for online-first, mixed-mode design
- Most significant of these questions is the potential risk to a respondent's physical safety



# Redevelopment of Domestic Abuse Statistics: Research Update November 2021

In Autumn 2020, we put out a research tender to take forward the redevelopment of domestic abuse statistics.

- To explore the issues with the current survey questions and data collected, alongside the user requirements
- To investigate the use of alternative survey modes to ask respondents about their experiences of domestic abuse

## Top 3 Conclusions

- The headline prevalence measures of abuse should be revised and improved
- The survey should measure coercive control, following robust question development and testing
- Measurement of impact

And

- Consideration should be given to the feasibility of a move to long-term online delivery as the preferred primary data collection mode for domestic abuse data



# Lessons from the telephone operated CSEW

- Shorter interview length – reduced the number of victim form questions required for coding
- The face-to-face random sample design was set aside in favour of a re-contact sample based on those who had previously taken part in the face-to-face survey. Low attrition rates and high agreement to recontact
  - Response rate Wave 1 – 50% -Agreement to recall 98%
  - Response rate Wave 2 – 79% -Agreement to recall 98%
  - Response rate Wave 3 – 81% -Agreement to recall 98%
- Initial look at comparability of telephone mode to face-to-face mode found little difference (See report: [Comparability between the Telephone-operated Crime Survey for England and Wales and the face-to-face Crime Survey for England and Wales - Office for National Statistics \(ons.gov.uk\)](#))

# Ongoing development - CSEW

- October 2021 awarded a research contract to KANTAR for the further development an online self-completion questionnaire that can be used to estimate the prevalence and incidence of crime.
- Programme of work:
  - Rapid evidence review
  - Redevelop existing script
  - Pre testing with people with complex histories
  - Live trial KANTAR's Public Voice Panel
  - Post-hoc cognitive/usability interviews

Final Report due April/May 2022



# Ongoing development – self completion module domestic abuse

October 2021 awarded a research contract to a consortium led by the University of Bristol

The main aims of this research are:

- To understand how questions should be asked to provide the information users need, with a particular focus on measuring controlling or coercive behaviour, impact of abuse and frequency of abuse;
- To develop and qualitatively test survey questions with victims and survivors of domestic abuse and the general public to investigate the use of alternative survey modes, and;
- Further examine the options and associated issues through qualitative research with victims, survivors, the general public, and victim services and support providers.

Aim is to complete this stage of the research by Spring 2022 and will provide a further update on progress alongside the annual crime publication in Summer 2022.

# Issues to address

- Focus of research to-date on key parts of the survey instrument
- Future development dependent on funding – Office prioritisation following the spending review is ongoing.

Future programme of work will need to investigate:

## **Delivery mechanism**

- Online first? –sample and non-response bias – selection of single adult respondent
- Panel survey? – TCSEW indicates that panel survey has advantages?

## **Survey content**

- Survey length
- Remaining survey content

# Further information

- Redesign of CSEW Core Questions for Online Collection
- [Re-design of Crime Survey for England and Wales \(CSEW\) Core questions for Online Collection - Office for National Statistics](#)
- CSEW Transformation on the Ethics of Online Data Collection Relating to Sensitive Topics
- [Crime Survey for England and Wales transformation research on the ethics of online data collection relating to sensitive topics - Office for National Statistics \(ons.gov.uk\)](#)
- Redevelopment of Domestic Abuse Statistics: Research Update November 2021
- [Redevelopment of domestic abuse statistics - Office for National Statistics \(ons.gov.uk\)](#)
- Comparability study
- [Comparability between the Telephone-operated Crime Survey for England and Wales and the face-to-face Crime Survey for England and Wales - Office for National Statistics \(ons.gov.uk\)](#)

# Any questions?

