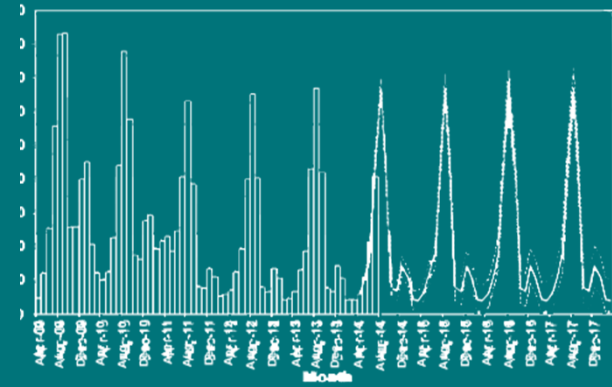
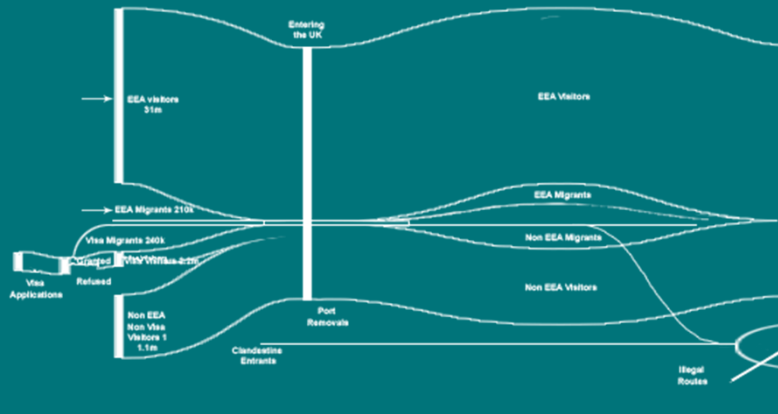




Home Office



Commercial Victimisation Survey: Findings from the 2016 CVS

Rosanna Currenti
Home Office, Crime & Policing Analysis

Home Office Analysis and Insight

Informing Decisions Through Evidence

What is the CVS?

Home Office survey of crime against businesses in England and Wales from a selection of sectors.

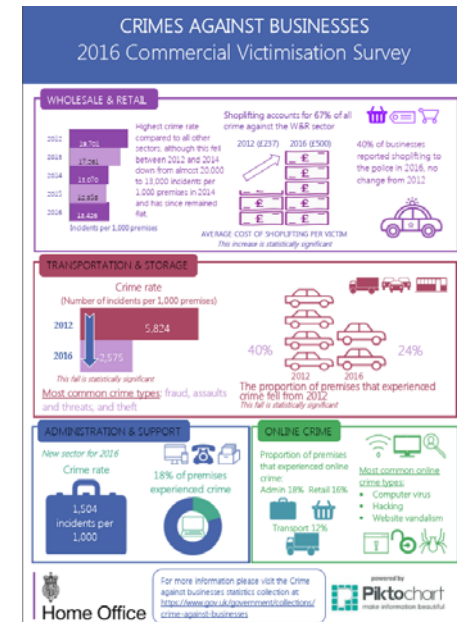


Three sectors included in the 2016 survey:

- Wholesale & Retail
- Transportation and Storage
- Admin and Support (**NEW in 2016**)

Businesses sampled from the Interdepartmental Business Register.

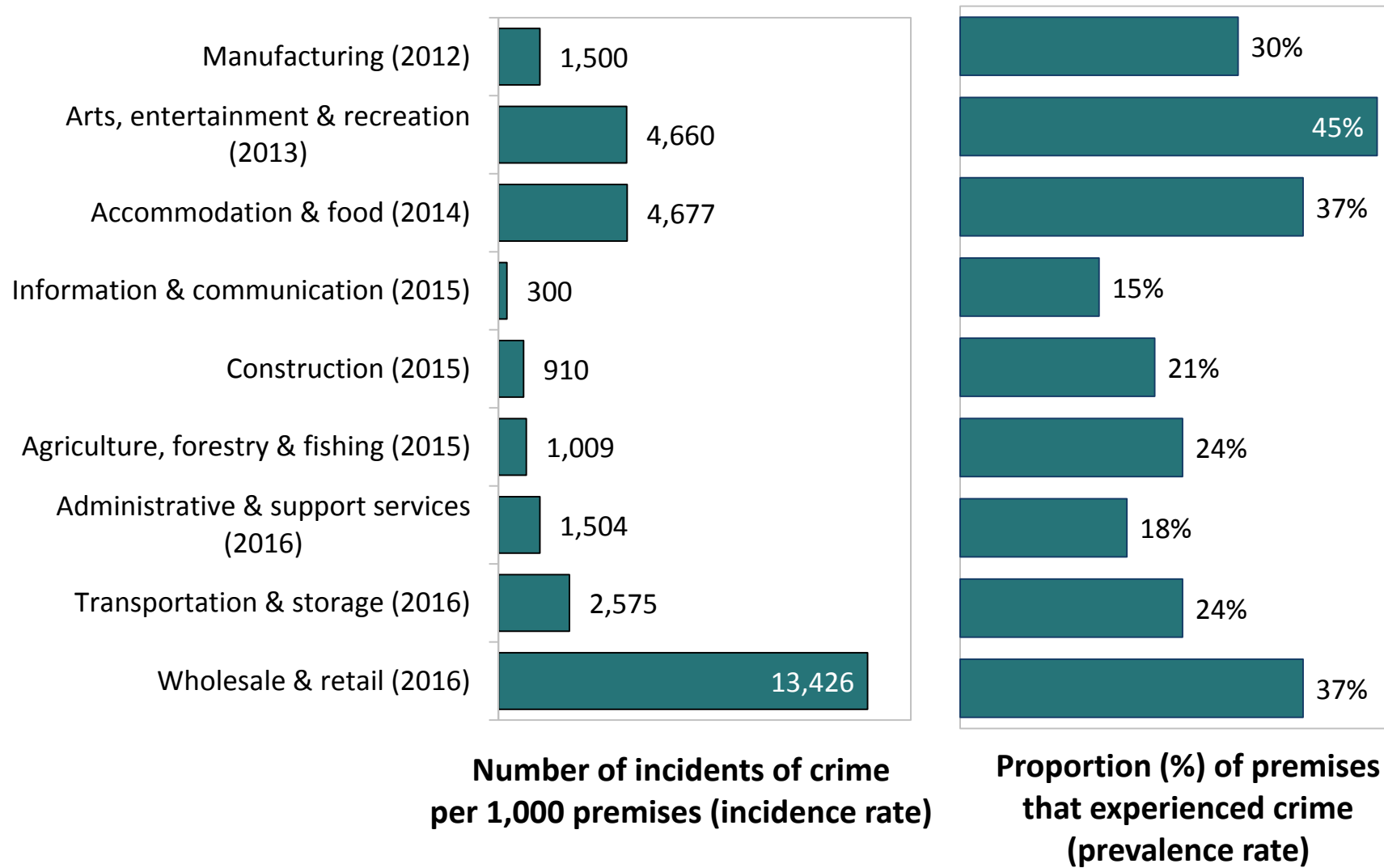
- Telephone survey
- Target sample of 1,000 interviews in each sector
- Interviews last on average for c.20mins



Results published annually on GOV.UK.

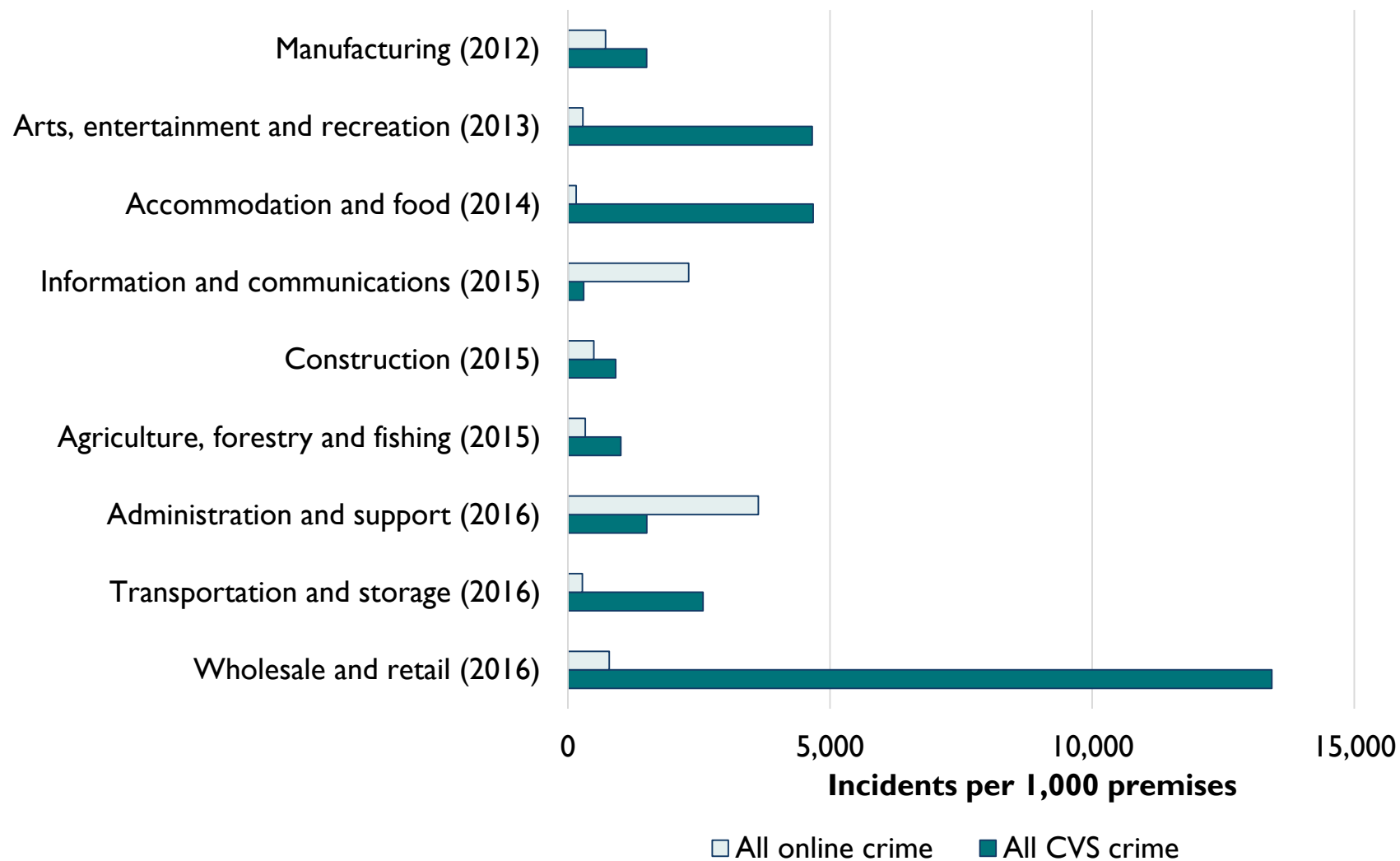
Headline findings: All sectors 2012 to 2016

A comparison of incidents of all CVS crime and online crime per 1,000 premises, by sector, 2012 to 2016 CVS



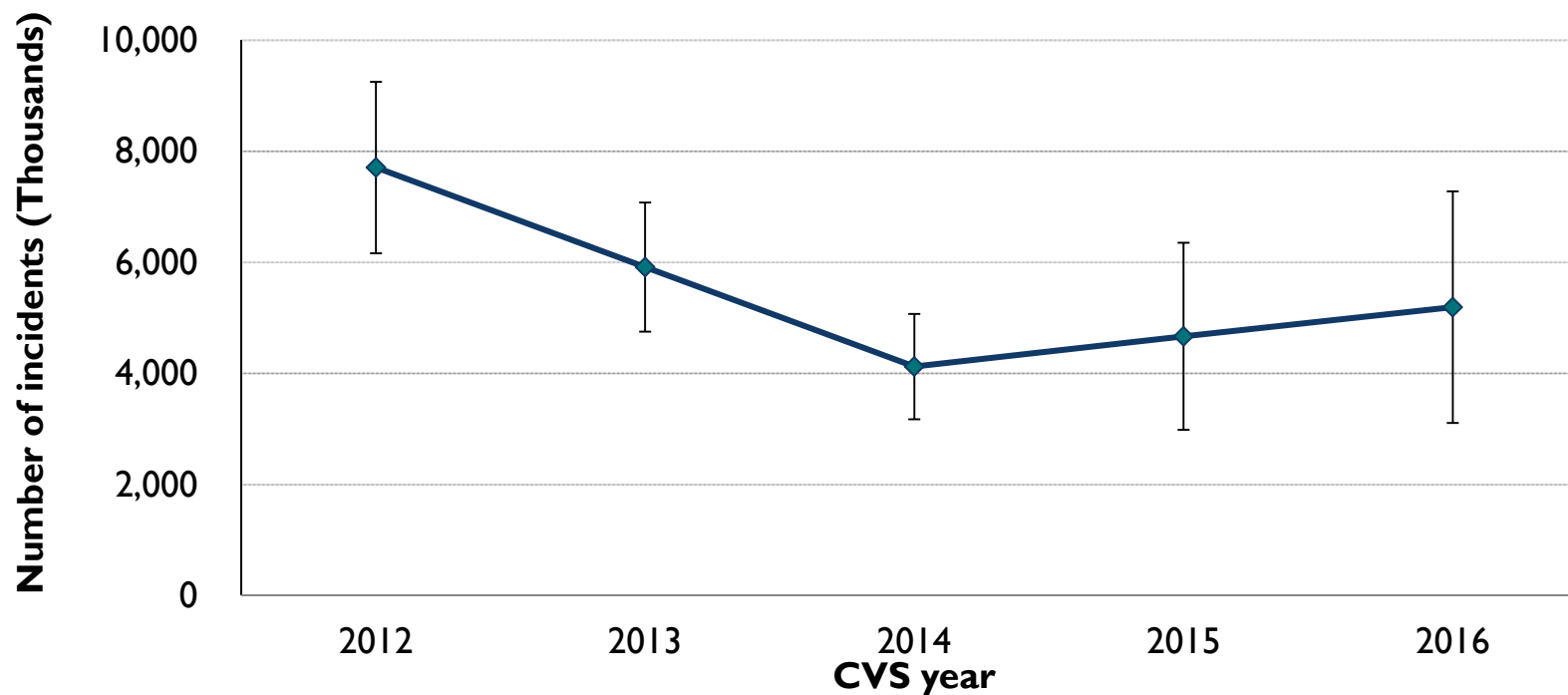
Online crime: all sectors 2012 to 2016

A comparison of incidents of all CVS crime and online crime per 1,000 premises, by sector, 2012 to 2016 CVS



Wholesale and Retail: incidents of crime

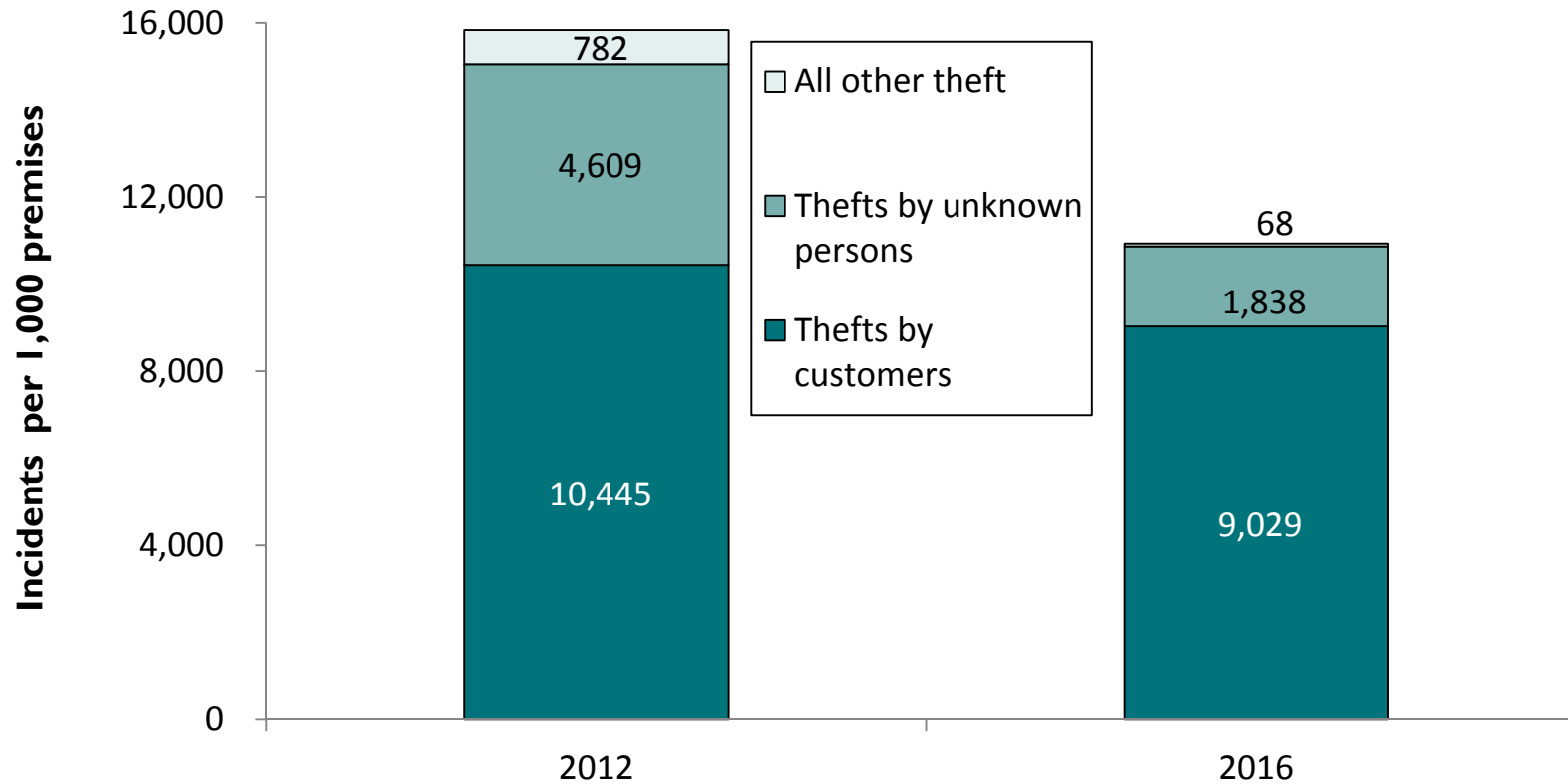
Number of incidents of crime, wholesale and retail sector, with 95% confidence intervals, 2012 to 2016 CVS



In 2016 there were **5.2 million incidents of crime** (or 13,400 per 1,000 premises). Between 2012 and 2014 the sector experienced a large statistically significant fall.

Wholesale and Retail: Theft

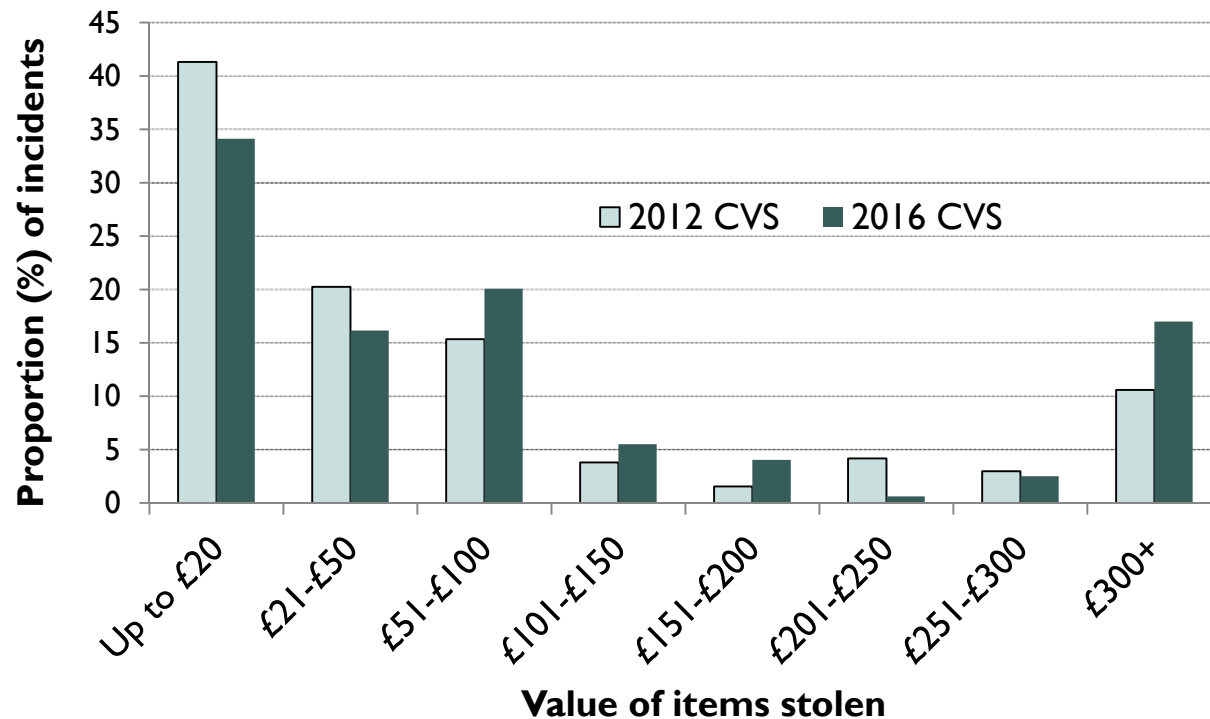
Theft by type, wholesale and retail sector, 2012 and 2016 CVS



Theft by customer accounted for the largest proportion of all theft and accounted for 67% of all crime in the wholesale and retail sector in 2016, higher than in 2012 (53%).

Wholesale and Retail: Theft by customer

Value of goods stolen in most recent incident of theft by customer, wholesale and retail sector, 2012 and 2016 CVS

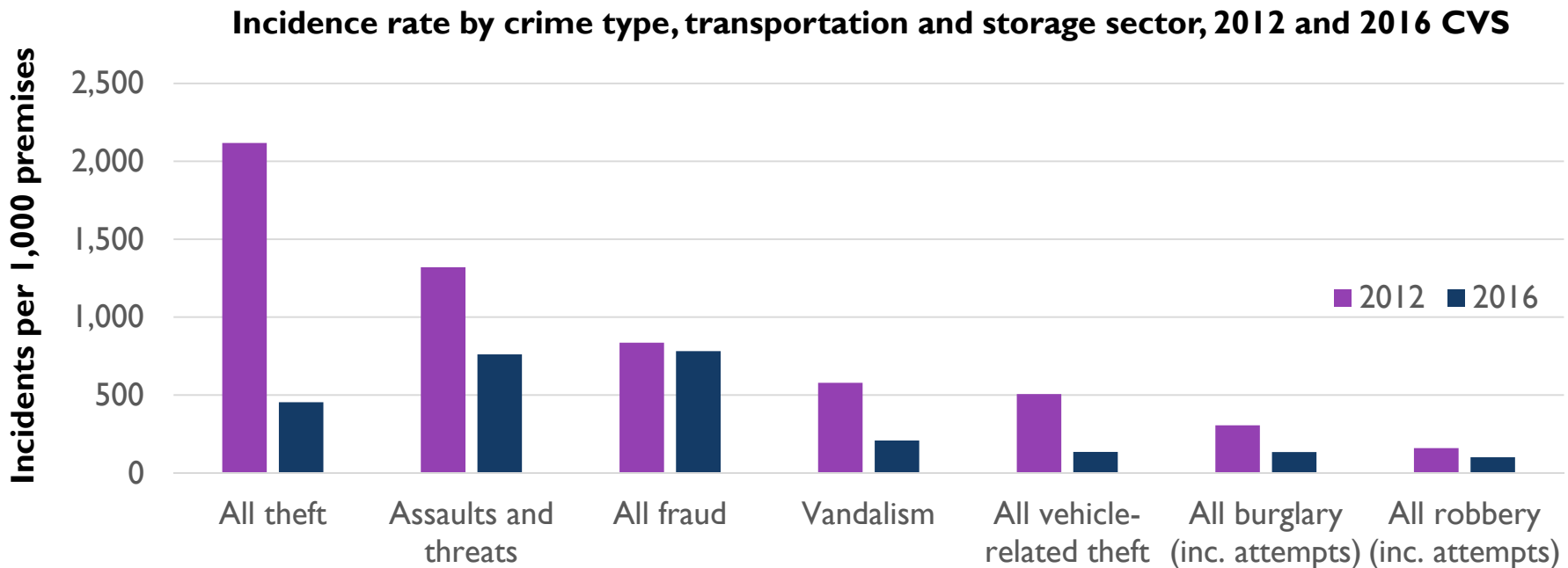


- In 2016, half (50%) of the most recent incidents of theft by customer experienced by premises involved goods that were £50 or less, this is a smaller proportion however compared with 2012 (62%).

- The median cost of items stolen in the most recent incident in 2016 was £54 – an increase compared with £35 in 2012.
- The median cost of items stolen in all incidents tends to fluctuate; in 2016 this figure reached £500 compared with £237 in 2012.

Transportation and Storage

- Crimes against the transportation and storage sector **fell significantly** between the 2012 and 2016 CVS from 5,824 incidents per 1,000 premises in 2012 to 2,575 in 2016.
- Driven by falls in incidence rates for **theft, vandalism, vehicle-related theft and burglary.**
- The proportion of premises that experienced a crime also fell during the same period from 40% to 24%.

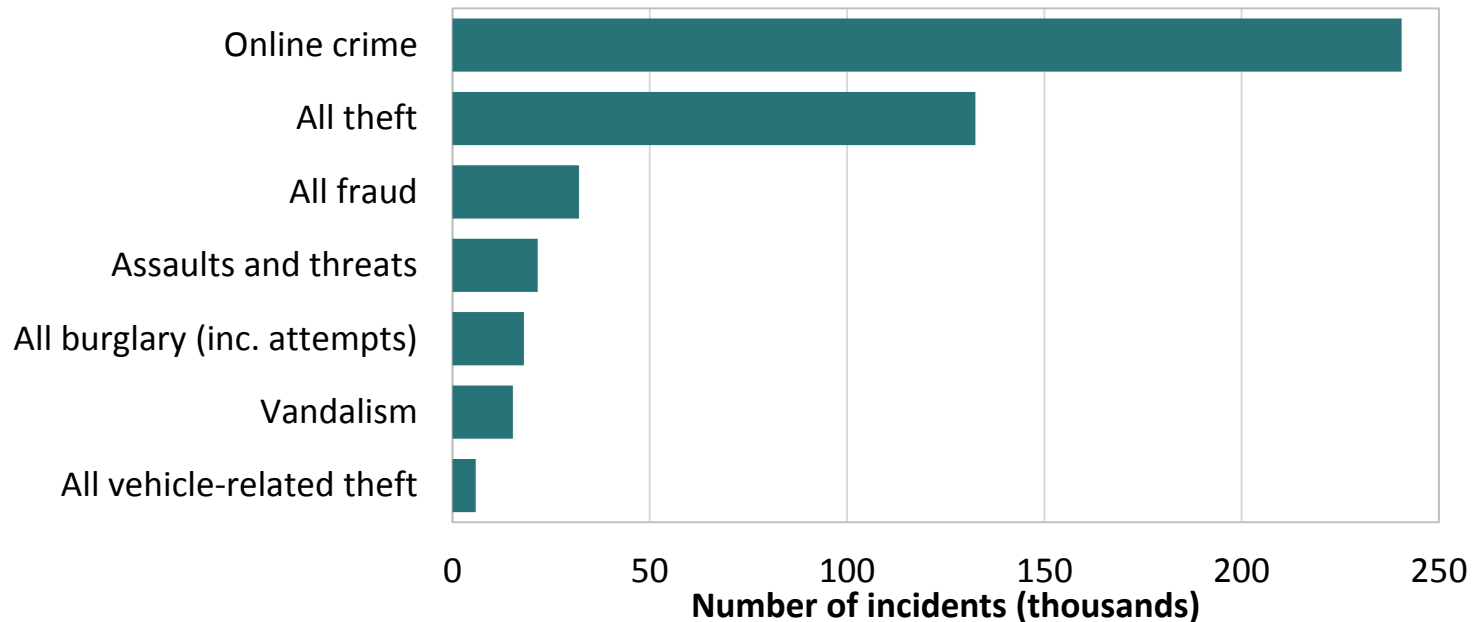


- Smaller businesses in this sector experienced **more fraud** than bigger businesses.

Administration and support services

- **227,000** incidents of crime (**1,504** per 1,000 premises).
- **18%** of premises in this sector experienced at least one crime in the 12 months prior to interview, a total of **28,000** victims (premises).
- **This sector is disproportionately affected by online crime.**

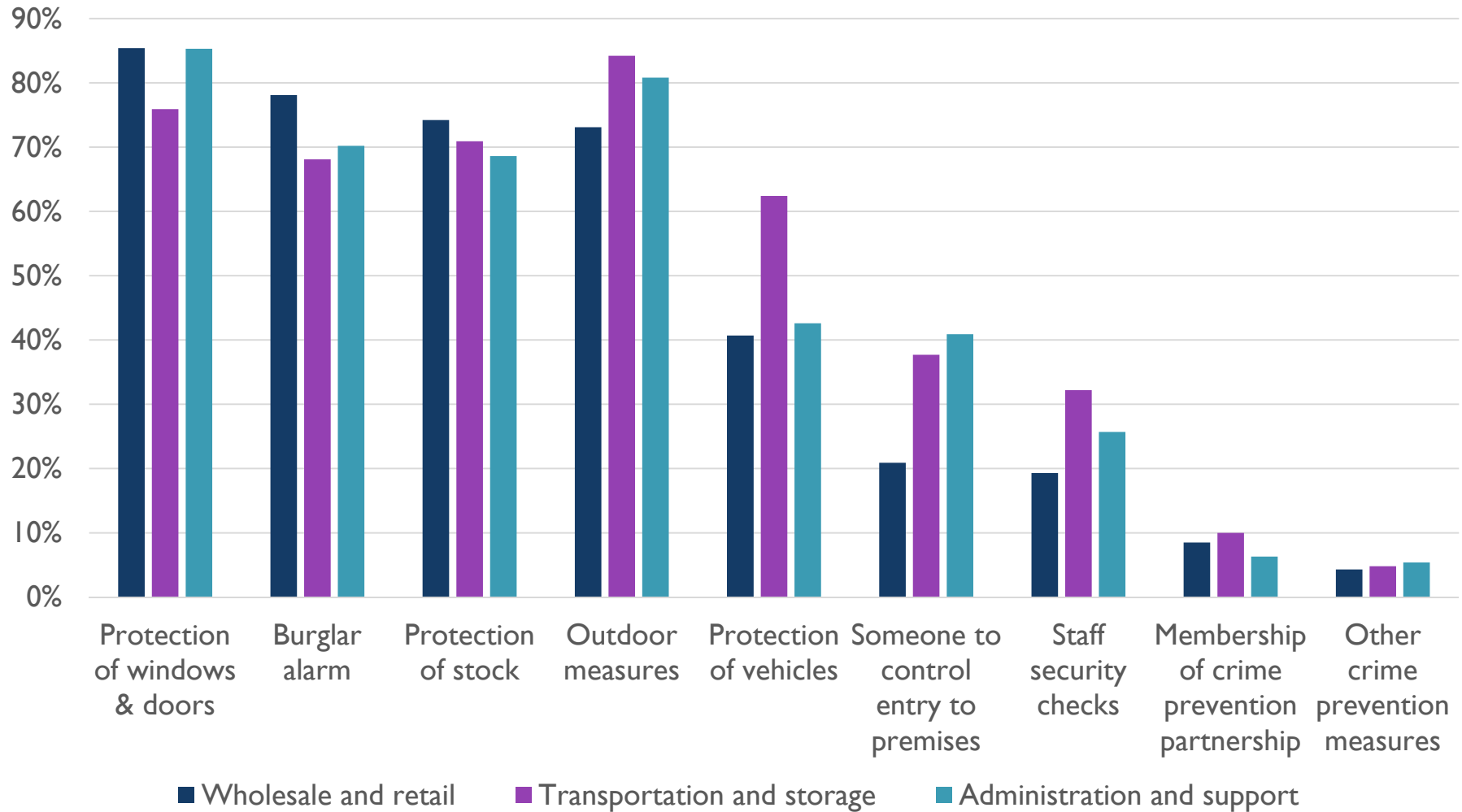
Incidents of crime, by crime type, administration and support sector, 2016 CVS



- **241,000 online incidents** in total (**3,631** per 1,000 premises, affecting **18%** of premises) – **mostly ‘other online crime’**, suggesting sector-specific offences.

Crime prevention measures: All sectors

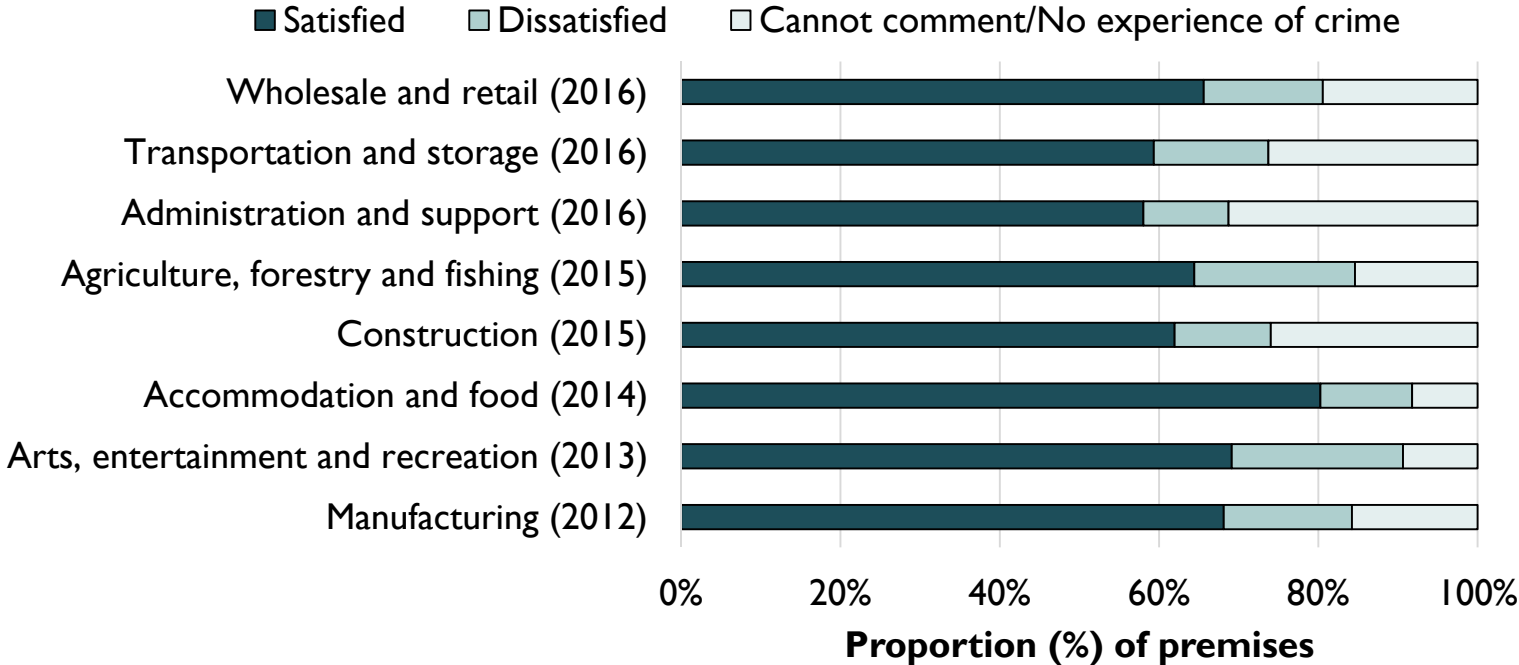
Proportion of premises with a crime prevention measure installed at the premises, 2016 CVS



Other findings: all sectors

- **Police satisfaction** –over half of premises (over 58% for all sectors) were **satisfied by the way police handled crime in their area**. Administration and support has the lowest level of satisfaction (58%).

Proportion of premises satisfied with the way the police handle crime in their area, by sector, 2012-2016 CVS



- **Reporting** - Burglary with entry was the crime most likely to be reported to the police in the wholesale and retail sector (91% of victims) and also in the transportation and storage sector (84%).

Next steps

- Report with 2017 findings will be published in May 2018.
- Sectors for 2017 include:
 - Wholesale and Retail (2016);
 - Arts and Recreation (2013);
 - Manufacturing (2012) and
 - Agriculture, Forestry and Fishing (2015).
- The report will also include an update on the head office fraud and cyber crime survey .
- Pilot was carried out during February to April 2017 in the Financial and Wholesale and Retail sectors.
- Unfortunately the response rate was quite low, with many businesses not perceiving a need for the survey.
- Engagement from businesses was higher where industry bodies had passed contact details to the contractor.

Questions?

