

An Introduction to the UK Data Service: Resources for Social Research



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14 November 2019

Overview

- Who are we?
- What types of data do we hold?
- Online resources
- Further help
- Questions?

What is the UK Data Service?

- A comprehensive resource funded by the ESRC
- The UK Data Service provides a single point of access to a wide range of secondary social science data
- The UK Data Archive is the lead organisation
- Support, training and guidance



UK Data Service

Site search Accessibility **FAQ** Help Contact New users Sitemap

UK Data Service

About us

Get data

Use data

Manage data

Deposit data

News and events



Register / Login

Explore the UK's largest collection of social, economic and population data resources

Search data



About the UK Data Service



Guides and resources

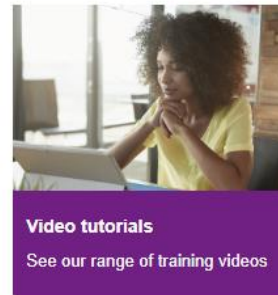
Dataset guides

Topic guides

Methods and software guides

Guides to exploring online

See more



Video tutorials

See our range of training videos

See data from all over the world

Browse our data map

Who is it for?

- Academic researchers and students
- Government analysts
- Charities and foundations
- Business consultants & data analysts
- Independent research centres & think tanks



What is data?

- Facts and statistics collected together for reference or analysis
- Distinct pieces of information
- Numeric information
 - Crime rates
 - Unemployment rates
 - Literacy rates
 - Risk of developing a health condition
- Collected through surveys, administrative records, business records, censuses

How do you get data?

- Primary data collection?
 - You can design the data collection yourself but...
 - Expensive – time and money, expertise, experience
 - Can you perform a survey of 40,000 households?
- The advantages of secondary data analysis
 - Does not (usually) cost you anything
 - Large range of available data sources
 - The data will be representative
 - Robust
 - Transparent

Sources of data

- National statistical authorities
- UK government departments
- Intergovernmental organisations
- Research institutes
- Individual researchers



Types of data

Survey Microdata

Major UK surveys

Cross-national

Longitudinal

International Macrodata

Multi-nation aggregate
databanks and survey
data

Census

Aggregate data for 1971-
2011

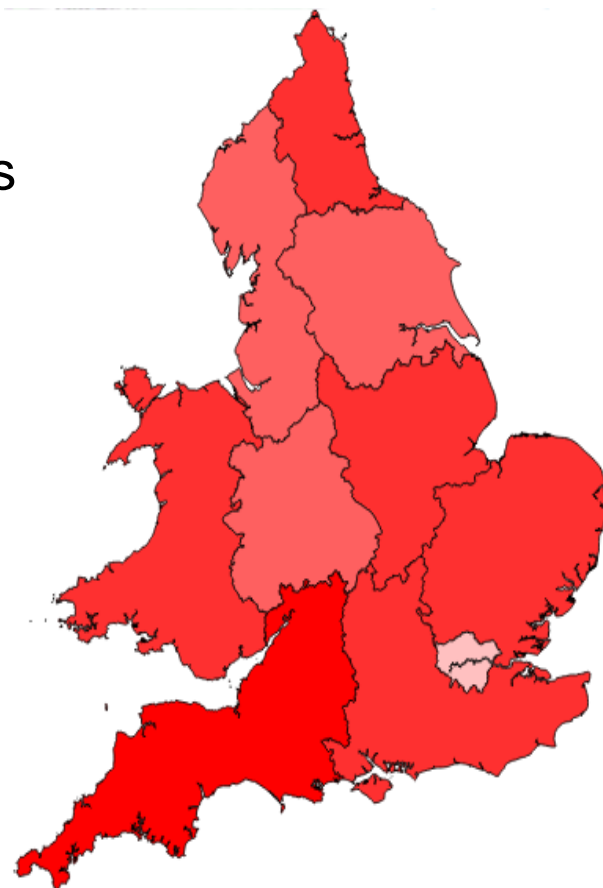
Microdata for 1991-2011

Qualitative/Mixed methods

Range of multimedia
qualitative data sources
Mix of qualitative and
quantitative data

Micro data vs Macro data

- Micro data – data at the individual level
 - Collected from individuals through surveys
 - E.g. What factors influence health
- Macro data – aggregate data
 - Data at a region or country level
 - Aggregated counts
 - Useful for examining how trends (e.g. fertility rates) change over time
 - Can be created from micro data sources



Survey Microdata

Survey microdata

- Individual or household level data which have been anonymised to prevent disclosure
- Large sample sizes
- Nationally-representative
- Needs to be analysed using an analysis package like SPSS or Stata
- Very flexible as you can produce your own tables, populations and attributes

Survey microdata

	rowlabel	sex	age	livharm1	ethgrp2	educat3	work
1	61302140	2	36	1	1	1	1
2	61384060	1	44	4	1	3	1
3	63684260	1	43	1	1	2	1
4	63790220	2	27	3	4	3	1
5	63843180	1	38	1	1	4	1
6	71105020	2	18	3	3	2	1
7	71105140	1	65	3	3	4	1
8	71106020	1	58	5	1	1	2
9	71106060	2	38	3	1	1	2
10	71108100	1	29	3	4	4	2
11	71110140	1	38	2	1	4	1
12	71110260	1	67	3	1	1	1
13	71114020	1	21	3	1	3	1
14	71115060	2	37	4	4	2	2
15	71119020	2	23	3	2	4	1
16	71119060	1	57	1	5	5	2
17	71119140	2	34	3	4	3	2
18	71119180	1	55	3	1	4	1
19	71119220	2	27	3	1	4	2

Survey microdata: working

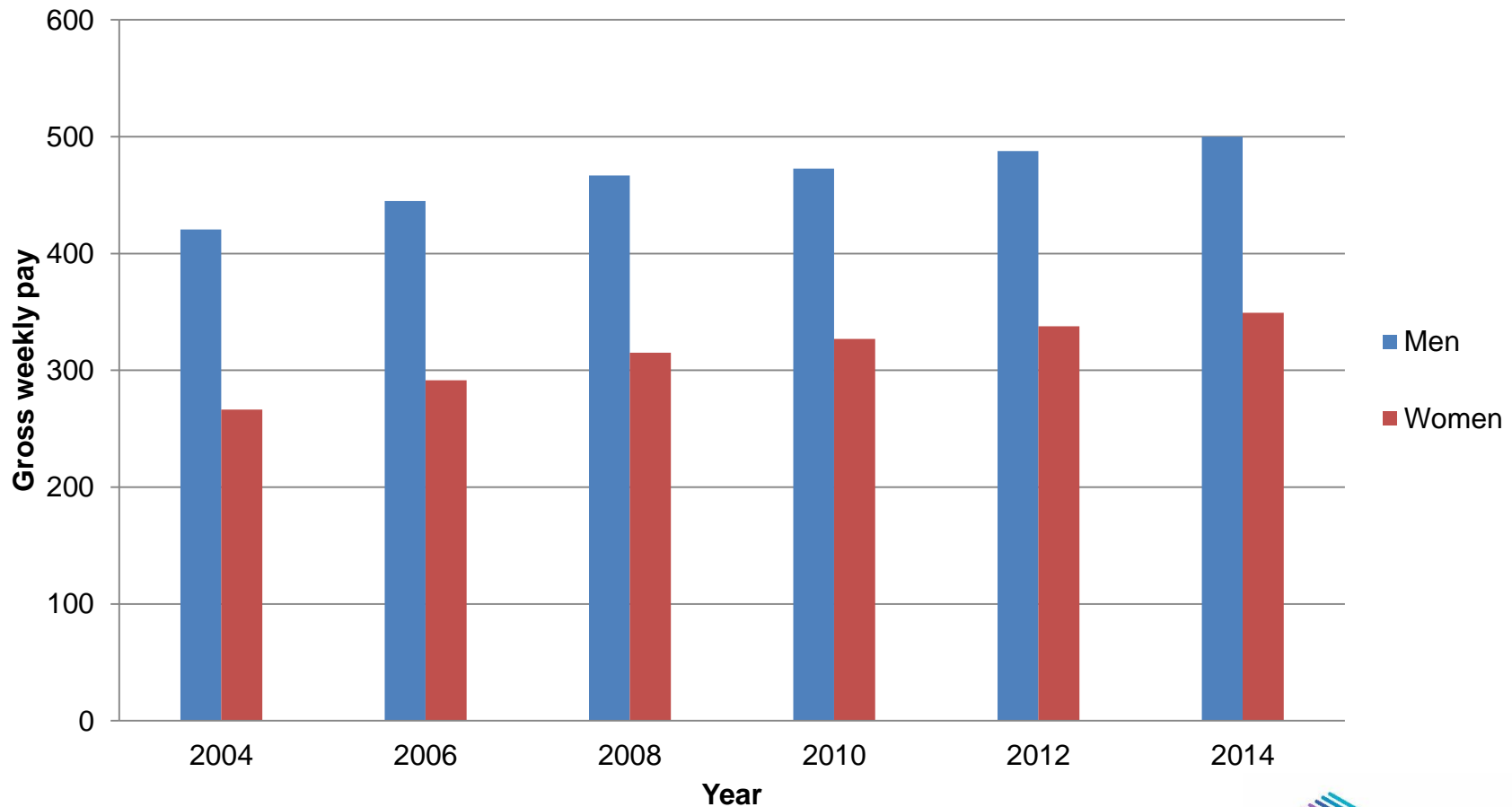
(D) Age 16-65+ in ten year age bands * (D) BMI grouped with Obese categories I, II, III Crosstabulation

Count

		(D) BMI grouped with Obese categories I, II, III						Total
		Underweight: less than 18.5	Normal: 18.5 to less than 25	Overweight: 25 to less than 30	Obese I: 30 to less than 35	Obese II: 35 to less than 40	Obese III: 40 or more	
(D) Age 16-65+ in ten year age bands	16-24	25	235	84	29	14	9	396
	25-34	9	306	180	83	37	11	626
	35-44	5	302	324	134	43	20	828
	45-54	5	301	341	190	68	33	938
	55-64	4	210	322	184	58	25	803
	65+	9	328	591	274	71	17	1290
Total		57	1682	1842	894	291	115	4881

Survey microdata outputs

Gross Weekly Pay (£) in Main Job by Sex, 2004-2014
Annual Population Survey



Cross-sectional Surveys

- Many surveys are repeated annually
- Each time they interview different people
- Offer a snapshot at a specific time point
- Cover many topics:
 - health
 - work
 - crime
 - social attitudes
 - family expenditure
 - living costs
 - housing



Key data: cross-sectional surveys

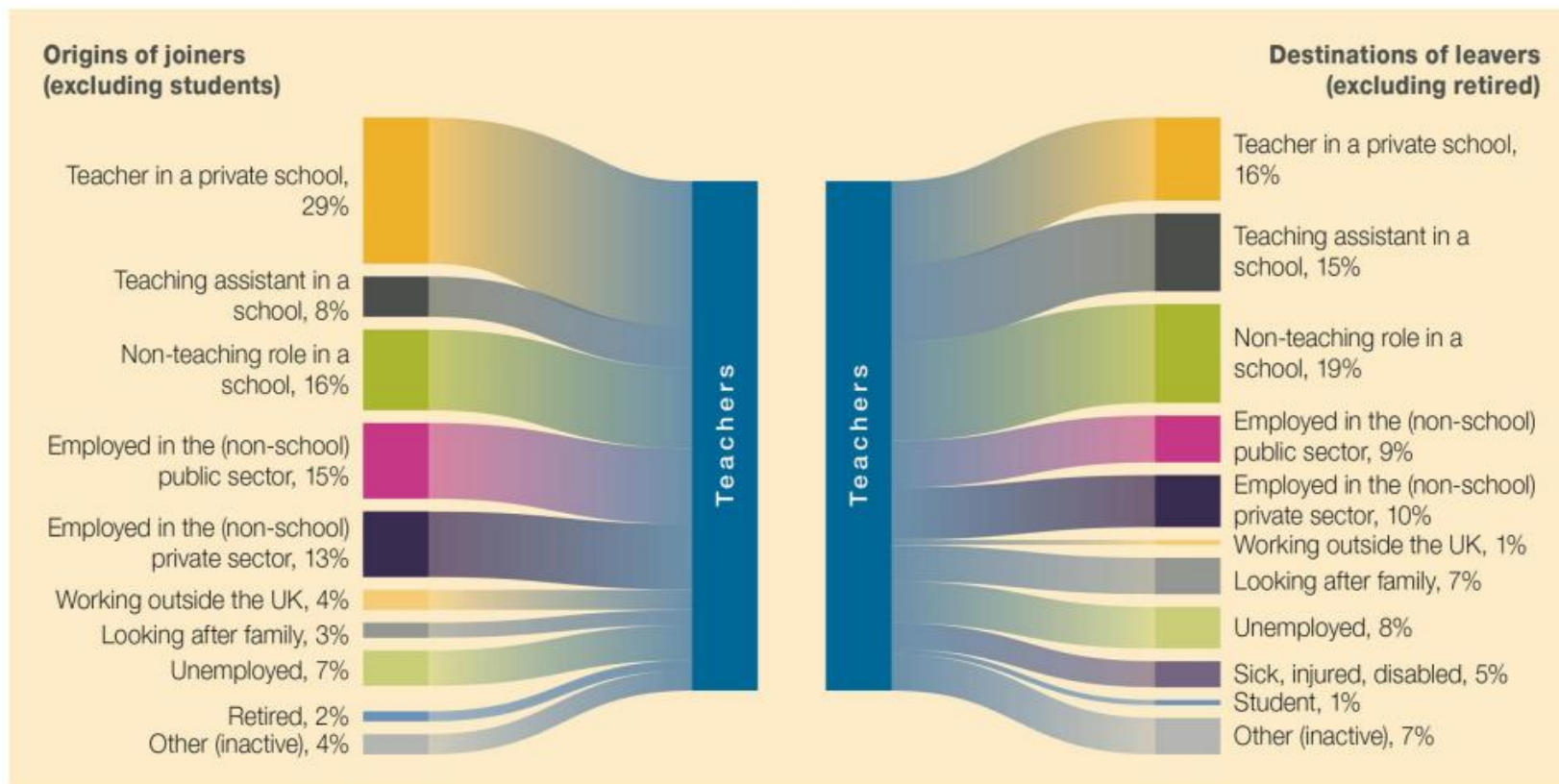
- Labour Force Survey (1975 onwards)
- Annual Population Survey (2004 onwards)
- Family Expenditure Survey (1961-2001)
- Households Below Average Income (1994/95 – 2015/16)
- Health Surveys (England/Wales/Scotland) (1991 onwards)
- Crime Survey for England and Wales (1982 onwards)
- Family Resources Survey (1993 onwards)
- Citizenship Survey (2001-2011)
- British Social Attitudes Survey (1983 onwards)

Labour Force Survey

- Started as an annual survey in 1975
- Quarterly from 1991
- Uses international definitions of employment, unemployment & economic inactivity
- Used to inform social, economic & employment policies
- Topics include:
 - Occupation
 - Training
 - Hours of work
 - Personal characteristics of household members aged 16 & over

Should I Stay or Should I Go? NFER Analysis of Teachers Joining and Leaving the Profession

Figure F More than half of non-student joiners come from jobs in the school sector; more than half of non-retiring leavers go to jobs in the school sector



Longitudinal data – Panel & Cohort data

Similar to cross-sectional surveys

- individual level data
- large samples, nationally-representative
- surveys are repeated, often annually



One key difference!

- Collect information from the **same individuals**
- Builds up a picture of how people's lives change over time
- Allow **temporal order** of events to be studied

Panel vs. Cohort: Panel Studies

- Measurement points/surveys are called **waves**
- Random sample of individuals across the population
- Can run for many years
- Example – household panel studies run in many countries, include interviews with all household members
- **Core content of questionnaire remains the same** to allow changes in key measures to be studied
- Additional questions can also be asked at selected waves

Understanding Society

- Sample of 40,000 households
- Data collected from all household members - 100,000 individuals
- Includes an Ethnic Minority Boost sample
- coverage includes:
 - current employment and earnings; benefit payments; political party identification; household finances; environmental behaviours; parenting and childcare arrangements; family networks; religion, ethnicity, health
- Includes a number of biomarkers
- Consents to administrative data linkage (health and education)

Cohort studies

- Follow individuals who have a particular event in common
- Most common event is being born in the same week/year
- Interviewed at key time points, generally less frequently
- Measurement points are called sweeps
- Some will follow the cohort over their life time
- Can be used together to examine generational change
- Content of questionnaires is age-specific so will change over time

Birth Cohort Studies - data collection sweeps

1958 National Child Development Study	1970 British Cohort Study	Millennium Cohort Study
1958 - birth	1970 - birth	2000-02 – birth
1965 - age 7	1975 - age 5	2001-03 – 9 months
1969 - age 11	1980 - age 10	2006 – age 5
1974 - age 16	1986 - age 16	2008 - age 7
1981 - age 23	1996 - age 26	2012 - age 11
1991 - age 33	1999-2000 – age 29-30	2015 - age 14
1999-2000 – age 41-42	2004-05 - age 34-35	NEXT: 2018 – age 17
2004-05 – age 46-47	2008-09 - age 38-39	
2008-09 – age 50	2012 - age 42	
2013-14 – age 55	NEXT: 2016 – age 46	
NEXT: 2018 – age 60	FUTURE: 2020 – age 50	

Childhood psychological distress and youth unemployment: Evidence from two British cohort studies

Mark Egan, Michael Daly, Liam Delaney

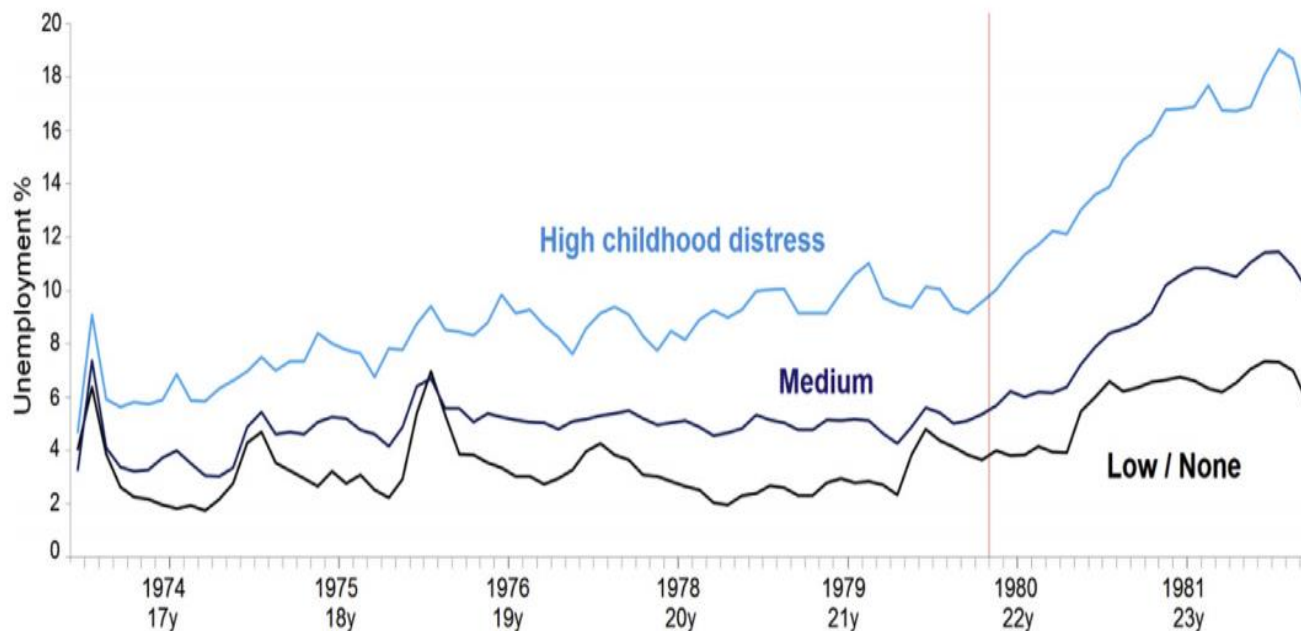


Fig. 2. Descriptive statistics describing unemployment in the NCDS from August 1974–November 1981 by levels of childhood distress. The year above the cohort members' age refers to March of that year, the month when the cohort members were born. The vertical line denotes the onset of the U.K. recession in January 1980. Five months at the beginning and end of the data-range are omitted due to small sample sizes.

Cross-national Surveys

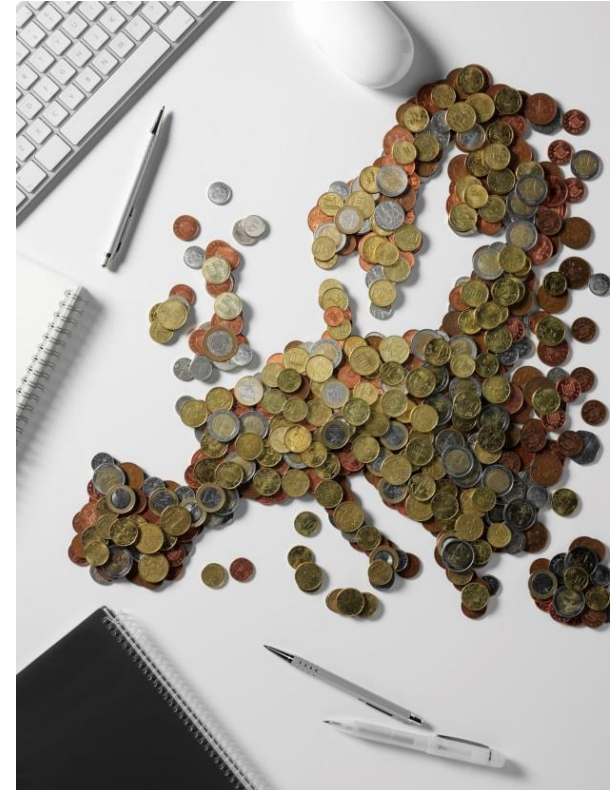
- Individual or household level data
- Allow comparisons across different countries
- Topics covered include:
 - education
 - income
 - working conditions
 - poverty
- Examples:
 - Eurobarometer Surveys
 - European Quality of Life Survey
 - European & World Values Studies
 - International Social Survey Programme



International Macrodata

International Macrodata

- Time series data aggregated to country/region
- Regularly updated
- International governmental organisations (IMF, OECD, IEA, World Bank)
- Only available to staff and students from UK institutions of higher and further education (World Bank data are open access)



International Macrodata themes

Databanks cover:

- Economic performance and development
- Trade, industry and markets
- Employment
- Demography, migration and health
- Governance
- Human development
- Social expenditure
- Education
- Science and technology
- Land use and the environment



International Macrodata



UKDS.Stat

Disseminating international time-series data for the UK Data Service

[Login](#) | [Contact us](#) | [Guides](#) |

Search

[Getting Started](#)

20 October: 🎉 We celebrate World Statistics Day

15 July: We have launched a new version of UKDS.Stat! Please take a look at some of the [new features and enhancements](#).

[Login](#) to view the full data portfolio (UK HE/FE only), or browse World Bank, OECD and IMF Open Data.

To get started, select data in the left-hand menus or select a dataset from the table below.

UKDS.Stat [user guides](#) and [video tutorials](#) provide extensive help on accessing the data. Please [do get in touch](#) if you have any questions for us.

UKDS.Stat platform	Other platforms and data formats
World Bank datasets: ADI IDS WDI	IMF eLibrary Text Collection <i>Currently unavailable</i>
IMF datasets: BOPS DOTS GFS IFS WEO	
OECD datasets	OECD International Trade by Commodity Statistics (2010) in CSV format
IEA datasets	United Nations Comtrade Database (premium access)
Unido industrial statistics: IDSB INDSTAT2 INDSTAT4	Eurostat New Cronos Database



Explore our data on Sustainable Development Goals

No poverty:

- 📊 Poverty headcount
- 📊 Infant mortality rate
- 📊 Percentage living on less than \$1.25 a day

Zero hunger:

- 📊 Prevalence of undernourishment
- 📊 Depth of food deficit

Good health and wellbeing:

- 📊 Maternal mortality
- 📊 Prevalence of HIV
- 📊 Measles immunisations

Quality education:

- 📊 Youth literacy rates

Gender equality:

- 📊 Adolescent fertility rate
- 📊 Parliamentary seats held by women

Clean water and sanitation:

- 📊 Access to improved sanitation facilities

Industry, Innovation and Infrastructure:

- 📊 Mobile cellular subscriptions
- 📊 R&D expenditure and technology exports

Life on land:

- 📊 Land use in African countries
- 📊 Protected terrestrial and marine areas
- 📊 Mammal and bird species, threatened

Peace, justice and strong institutions:

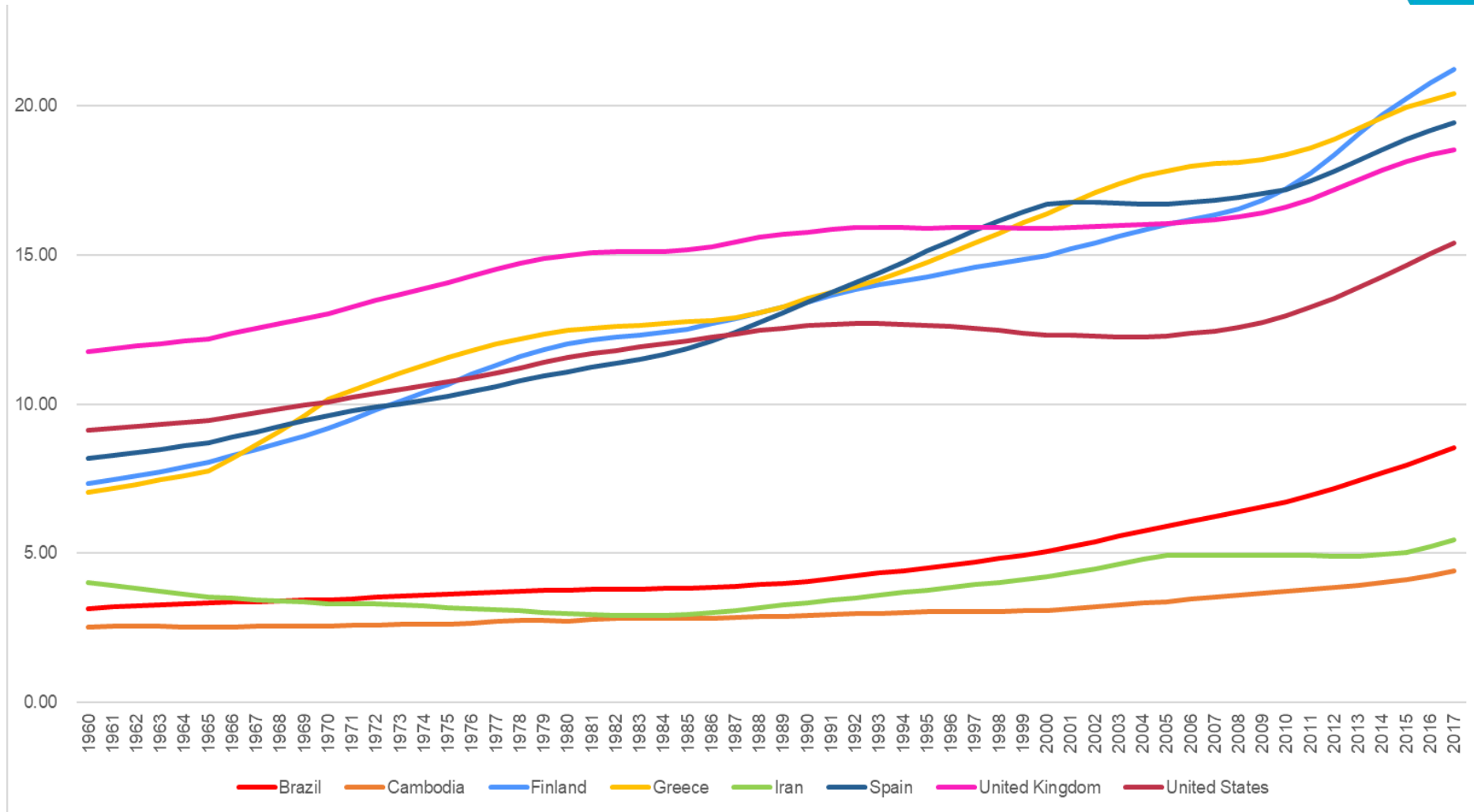
- 📊 Bribery incidence %
- 📊 Intentional homicide

Download the series you want from the appropriate online tool: UKDS.Stat or IMF eLibrary.



UK Data Service

International Macrodatab Outputs



Population ages 65 & over (% of total population) 1960 – 2017
World Bank (October 2019): World Development Indicators

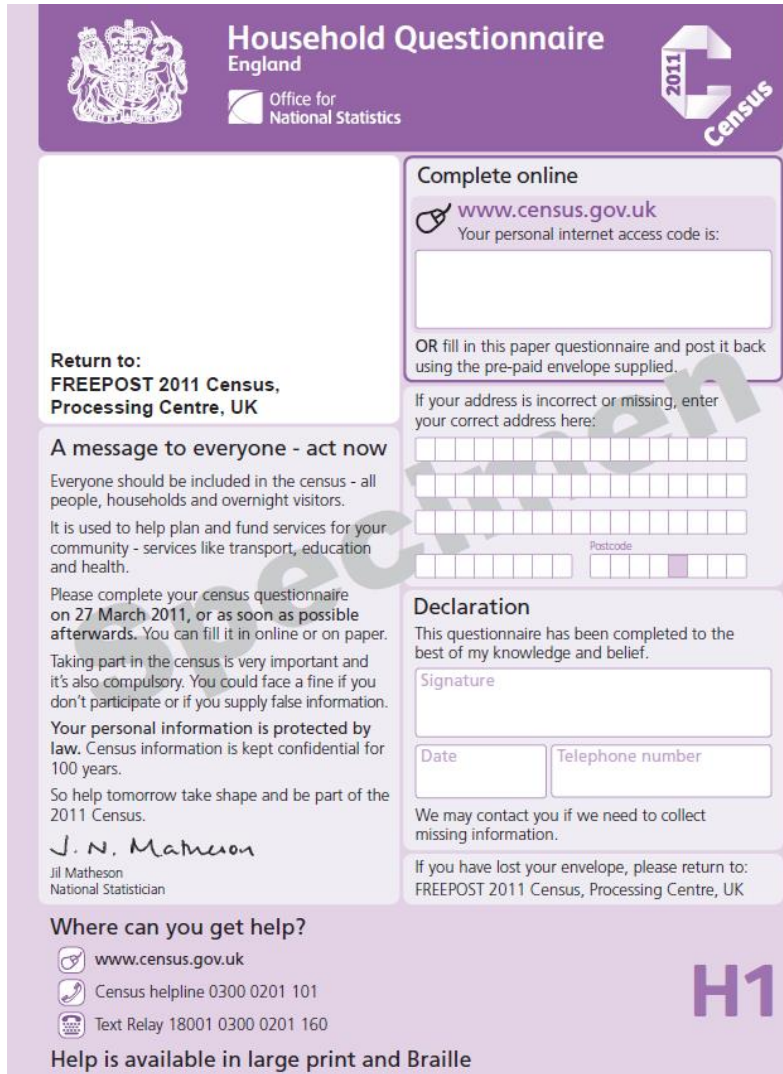
Census Data

UK census data

- 1971-2011 census data
- Gold standard
- Used as baseline for other statistics
- Detailed combinations of characteristics
- Small geographies
- Census outputs
 - Aggregate data
 - Boundary data
 - Flow data
 - Microdata



Topics



The image shows a 2011 Census Household Questionnaire form for England. The header includes the Royal Coat of Arms, the title 'Household Questionnaire England', the 'Office for National Statistics' logo, and the '2011 Census' logo. The form is divided into several sections: 'Complete online' with a URL and access code field; 'Return to: FREEPOST 2011 Census, Processing Centre, UK'; 'A message to everyone - act now' with instructions and a 'Return to' address; 'Declaration' with a signature line and a date/telephone number field; and 'Where can you get help?' with contact information. A large 'H1' logo is visible in the bottom right corner of the form.

Household Questionnaire
England
Office for National Statistics

2011 Census

Complete online
www.census.gov.uk
Your personal internet access code is:

OR fill in this paper questionnaire and post it back using the pre-paid envelope supplied.

Return to:
FREEPOST 2011 Census,
Processing Centre, UK

A message to everyone - act now
Everyone should be included in the census - all people, households and overnight visitors.
It is used to help plan and fund services for your community - services like transport, education and health.
Please complete your census questionnaire on 27 March 2011, or as soon as possible afterwards. You can fill it in online or on paper.
Taking part in the census is very important and it's also compulsory. You could face a fine if you don't participate or if you supply false information.
Your personal information is protected by law. Census information is kept confidential for 100 years.
So help tomorrow take shape and be part of the 2011 Census.
J. N. Matheson
Jil Matheson
National Statistician

Declaration
This questionnaire has been completed to the best of my knowledge and belief.
Signature
Date Telephone number
We may contact you if we need to collect missing information.
If you have lost your envelope, please return to: FREEPOST 2011 Census, Processing Centre, UK

Where can you get help?
www.census.gov.uk
Census helpline 0300 0201 101
Text Relay 18001 0300 0201 160
Help is available in large print and Braille

H1

- age
- sex
- health
- religion
- ethnicity
- caring
- travel to work
- household composition
- housing
- car ownership
- employment
- education
- national identity
- second homes
- intention to stay

Census aggregate data

- Counts of people, households, etc. with particular combinations of characteristics for an area
- Areas vary from large to very small
- Example:
Numbers of people who are aged over 50 and are unemployed (a combination of characteristics) within each of the wards in the district of Greater Manchester (a set of geographical zones).



Census Tools - InFuse

UK Data Service
Census Support



InFuse: 2011 Census data



Steps: **1** 2 3 4

[Start Again](#)

Topics

[+ Show Guidance](#)

Filters

[Clear filters](#)

Showing 90 topic combinations

Page 1 of 6

First < 1 | 2 | 3 > Last

Topics

- ☐ Accommodation type
- ☐ Adult lifestage (alternative adult definition)
- ☐ Adults in household, number of
- ☐ Age
- ☐ Age of arrival in the UK
- ☐ Age of children
- ☐ Age of household reference person
- ☐ Age of schoolchildren and

• Accommodation type

Select

• Age
• Dependent children
• Family status
• Sex

Select

• Age
• Economic activity
• Industry

Select

• Age
• Economic activity

Select

• Accommodation type
• Usual resident population

• Age
• Economic activity
• Hours worked
• Sex

• Age
• Economic activity
• Occupation
• Sex

• Age
• Qualification, highest level of

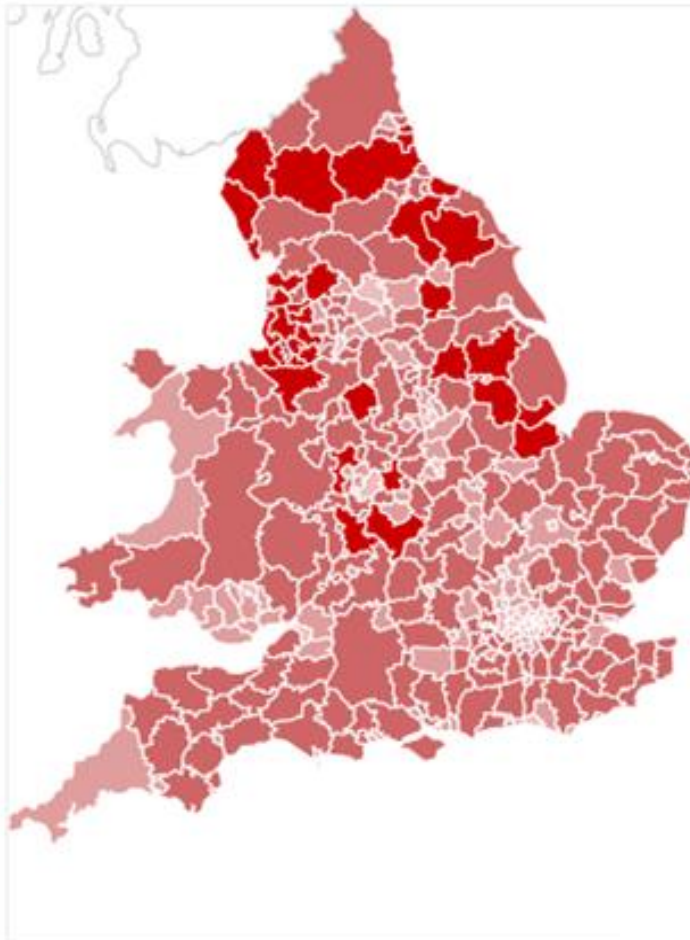
<http://infuse.mimas.ac.uk/>

Religion

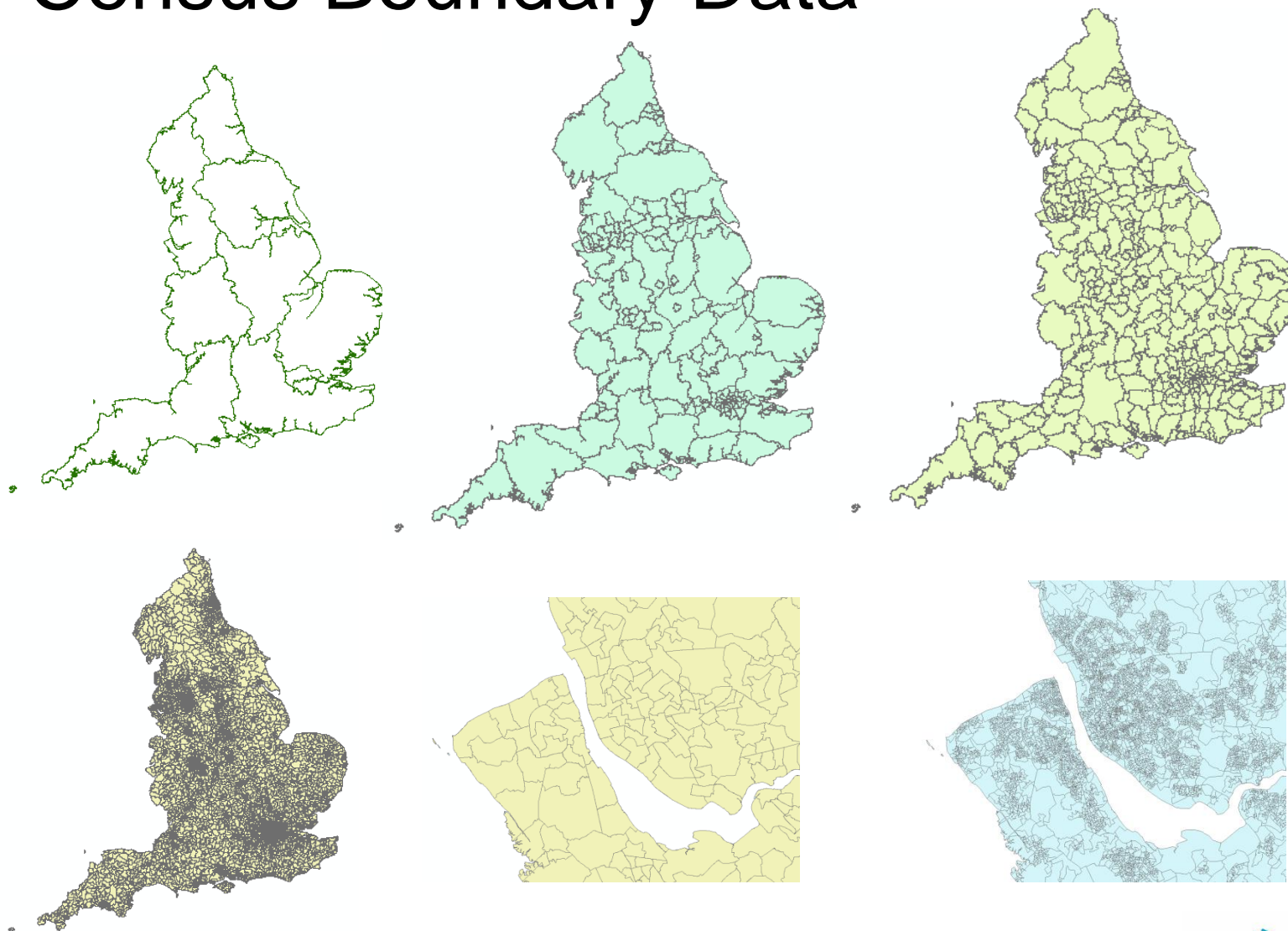
Percentage Christians, 2001



Percentage Christians, 2011



Census Boundary Data



Census Tools – Boundary Data

ACCESS BOUNDARY DATA

These tools are restricted to staff and students from UK further/higher education institutions.



[EasyDownload](#)

The most regularly requested census boundaries available as ready-to-use national datasets in popular formats



[Boundary Data Selector](#)

This facility lets you select the boundaries you want, for the area you want, in the format you want



[Postcode Directory Download](#)

This facility allows you to download complete versions of current and historical postcode directories (sometimes referred to as look-up tables)



[Postcode Data Selector](#)

This facility allows you to download the set of postcodes that you want from postcode directories released between 2001 and the present day



[GeoConvert](#)

A geography matching and conversion tool. Obtain and manipulate complex geographical and postcode data in a straightforward way



[Thematic Mapper](#)

Create Choropleth thematic maps from your own uploaded CSV file and boundary data from Census Support



[Metadata Viewer](#)

This facility allows you to search for and view metadata records associated with the census geographic datasets



[WICID \(Web-based Interface to Census Interaction Data\)](#)

This facility allows users to select and download migration and journey-to-work flow data collected by the Census of Population.



[Casweb](#)

This facility contains boundary data bundled with census aggregate data for the 2001 and 1991 Censuses

<http://census.ukdataservice.ac.uk/geot-data/boundary-data.aspx>

<http://census.ukdataservice.ac.uk/user-data/guides/boundary-data.aspx>

Census Flow Data

- Special type of aggregate data, where there is an origin and destination
- Two main types
 - commuting
 - migration



<http://census.ukdataservice.ac.uk/use-data/guides/flow-data.aspx>

<http://cider.census.ac.uk/cider/wicid/query.php>

Census Microdata

- Individual-level data which has been anonymised
- Sample of Anonymised Records (SARs)
- Looks like data you would get from doing a survey yourself
- Analysed using an analysis package like SPSS or Stata
- More flexible as you can produce your own tables, populations and attributes
- 1991, 2001 and 2011 SARs data available



Registering with the UK Data Service

Registering with the UK Data Service

- You will need to be registered with the UK Data Service
- If you are at a UK university, you can use your own institutional username and password to log in and register with the UK Data Service
- If you are not at a UK University you will have to apply for a UK Data Archive username and password
- <https://www.ukdataservice.ac.uk/get-data/how-to-access/registration>

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Registration

Information on the registration and ordering process is available by selecting one of the following options:

[UK university or college users](#)[Other UK users](#)[Non UK users](#)[Commercial users](#)[SHARE](#)

If you are a student or member of staff at a UK institution of higher or further education (UK HE/FE), you can register with us using the username and password issued to you by your institution.

To register with the UK Data Service:

1. Click 'Register'
2. Click 'Register with the UK Data Service' under New users
3. Enter/select your organisation*, then click 'Continue'
4. Login using your username and password
5. Select 'New user' and then complete the registration form
6. Agree to the End User Licence (EUL), which outlines the terms and conditions of use of the Service, and then follow the instructions to complete your registration

Once registration is complete you will be able to [download/order](#) data from us.

* Note: If your username was issued to you by the UK Data Archive and begins with 'ukd', you need to enter 'UK Data Archive' as your organisation.

[LOGIN](#) / [REGISTER](#)[DISCOVER UK DATA SERVICE](#)[GO](#)☐ Data☐ Website

QUICK ACCESS TO

[FAQ - Login and registration](#)[Get in touch: registration](#)

Searching for data


There is something for everyone

- **Politics** e.g. British Election Study
- **Economics** e.g. Labour Force Survey
- **Sociology** e.g. British Household Panel Survey
- **Survey methods** e.g. UKHLS Innovation Panel
- **Sports science** e.g. Taking Part Survey
- **Language and linguistics** e.g. Linguistic Innovators
- **Psychology** e.g. (various experimental data collections)
- **Business studies** e.g. SME Finance Monitor
- **History** e.g. Survey of Scottish Witchcraft, 1563-1736
- **Law** e.g. Human Rights Atlas, 1981-2012
- **Health and human sciences** e.g. NDNS

Searching for data

UK Data Service


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[!\[\]\(f9ccf36cb8f1dba8b11feb5692e99a8b_img.jpg\)](#)[!\[\]\(1d970b3e7cbfdacb236da6349ad0cf38_img.jpg\)](#)[!\[\]\(d19d18e4523bf4c3b871235e105e23a5_img.jpg\)](#)[!\[\]\(0a15f76348d00cca1082492b54c0efc3_img.jpg\)](#)[!\[\]\(bddf11f054151463885447dd5c67e1e3_img.jpg\)](#)[!\[\]\(9f0f2e77cb680f8ea79f6ea9f767a9ed_img.jpg\) Register](#)

Explore the UK's largest collection of social, economic and population data resources

education

Search data 

About the UK Data Service




Guides and resources


Dataset guides

Topic guides

Methods and software guides

Guides to exploring online

See more 



Video tutorials
See our range of training videos

Useful resources and Further help

Useful tips - Advice for new users

- We have webpages for new users with information on:
 - How to find data with our search tools
 - How to register and access data
 - What kinds of data we hold
 - How you can get in touch?

Advice for new users

"Learn about our service and how to use our resources"



The UK Data Service provides access to, and support for, the use of an extensive range of key economic and social data, spanning many disciplines and themes. Find out [about us](#).

Our search and browse application, [Discover](#), provides access to data and related resources, such as case studies, support guides and publications. Discover contains over 6,000 digital data collections for research and teaching purposes.

Using our data

Anyone can register for our service but access to our resources may differ depending on your affiliation.

Academic	Public Sector	Voluntary Sector	Commercial	Personal
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Interactive Events

- Webinars
 - Introduction to the UKDS
 - Introduction to key types of data
 - Specialised webinars for topic area, methods
 - E.g. An Introduction to survey data on health
 - Can be collaborative

UK Data Service

Introductory Webinars



To help you get the most from the UK Data Service we run a series of webinars to introduce different aspects of the Service and explain our key datasets. They run from 15.00–16.00 and they are free to attend.

You can find other webinars on more specialised topics on our [events pages](#)

To book your place click on the dates below or go to ukdataservice.ac.uk/news-and-events

Introduction to the UK Data Service

The UK Data Service holds the UK's largest collection of research data. This introductory webinar is for anyone with an interest in social research who wants to hear about the vast array of resources we offer. Participants will learn about the different types of quantitative and qualitative data we hold, how to find those data collections using our online resource discovery tools, and how to register to access datasets in a number of different formats. We will also demonstrate how some of our data collections can be viewed and analysed online, as well as providing an overview of our support and training resources for students, researchers and teachers.

Finding and accessing data in the UK Data Service

This introductory webinar is intended for anyone who wants to hear about finding data from the UK Data Service. Participants will be given a practical overview of the tools that the service provides, particularly our Discover tool to help you to make the most of your data searches. We will discuss best approaches to searching data and how to use the search tool to narrow down search results. We will also explore other service resources provided to help you get the data you want and related information.

Key issues in reusing data

Participants will hear about the key issues in secondary analysis as a method. The introductory session will briefly cover the pros and cons of reusing data and the importance of learning about the origins of your data. Quantitative and qualitative secondary analysis will be discussed with examples and issues of context, sampling and ethics will be raised.

Resources for using data

UK Data Service



Advice and training

Guides

Video tutorials

Data in use

Citing data

Secure Lab

Teaching with data

Student resources

Data Skills Modules

Secondary analysis

About us

Get data

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Use data

"Information,
training and support
for our users"



SHARE 

Behind everything we do is the desire to see data used to its maximum potential. To help you to make best use of our collection we offer resources and support for users.

This section contains information on:

- [advice and support](#), including information about our helpdesk and training
- a number of [guides](#), [video tutorials](#) and pointers to other useful information
- examples of [how the data have been used](#) by others
- information and resources designed for [teachers and learners](#)



UK Data Service

Surveys

Unit 1: What are survey data?

This unit will explore survey data.

You will look at what the data are, some key concepts relating to survey data and how to find datasets that you can use.

You can work through this unit in order using the next button, or use the menu to view the list of sections and jump to the part you are most interested in.



Surveys unit 3: Exploring data
View all modules



Demo: Opening a data set

This video illustrates how to open a data set in PSPP.



Open video in a new window

SPSS	Wave1	Poplanc	SCORE	Wfactor	CHURN	SCORE2	ABSCN	Country	Sex	Age	Household	PDes	PAge	P2015	P2012	P2011	P
001	001	2	12	1.82	1.05	11	2	2	2	31	4	1	35	1	1	1	1
001	001	2	12	1.82	1.05	11	1	2	1	31	1	0	-1	0	0	0	0
001	001	2	12	1.80	1.05	11	2	2	2	Female	1	0	-1	0	0	0	0
001	001	2	12	1.80	1.05	11	1	2	2	57	1	0	-1	0	0	0	0
001	001	2	12	1.84	1.10	11	1	2	1	82	2	2	83	1	1	1	0
001	001	2	12	1.89	1.10	11	2	2	2	10	2	1	40	2	2	2	0
001	001	2	12	1.86	1.10	11	1	2	2	42	2	1	45	1	1	1	0
001	001	2	12	1.13	1.05	11	2	2	1	76	3	2	72	1	1	1	1
001	001	2	12	1.37	1.05	11	3	2	2	52	5	2	22	2	2	2	1
001	001	2	12	1.55	1.05	11	1	2	2	36	1	0	-1	0	0	0	0
001	001	2	12	1.63	1.20	11	2	2	2	52	4	1	51	1	1	1	1
001	001	2	12	1.26	1.10	11	3	2	1	46	2	2	29	1	1	1	0
001	001	2	12	1.46	1.05	11	1	1	1	42	2	1	0	2	2	2	0
001	001	2	12	1.63	1.05	11	1	1	1	45	1	0	-1	0	0	0	0
001	001	2	12	1.72	1.10	11	2	2	2	56	2	2	21	2	2	2	0
001	001	2	12	1.89	1.10	11	3	2	1	36	4	2	35	1	1	1	1
001	001	2	12	1.47	1.05	11	1	2	1	51	1	0	-1	0	0	0	0
002	001	2	12	1.15	1.10	11	1	2	1	38	4	2	34	1	1	1	1
002	001	2	12	1.40	1.05	11	2	2	1	74	1	0	-1	0	0	0	0
002	001	2	12	1.76	1.10	11	1	2	2	58	2	1	50	1	1	1	0
002	001	2	12	1.87	1.10	11	3	2	2	40	5	1	40	1	1	1	1
002	001	2	12	1.80	1.10	11	2	2	1	72	2	2	69	1	1	1	0
002	001	2	12	1.40	1.05	11	2	2	1	72	1	0	-1	0	0	0	0
002	001	2	12	1.40	1.05	11	3	2	1	74	1	0	-1	0	0	0	0
002	001	2	12	1.80	1.10	11	3	2	1	66	2	2	67	1	1	1	0
002	002	3	12	1.82	1.05	11	1	2	1	28	1	0	-1	0	0	0	0
003	002	3	12	1.66	1.05	11	1	2	2	71	1	0	-1	0	0	0	0

User Support Helpdesk

- Data-related queries
 - Finding suitable data
 - Identifying specific variables
 - Understanding the data - coding frames, etc.
 - Data problems/anomalies

Help

"How can we help?"



Questions

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