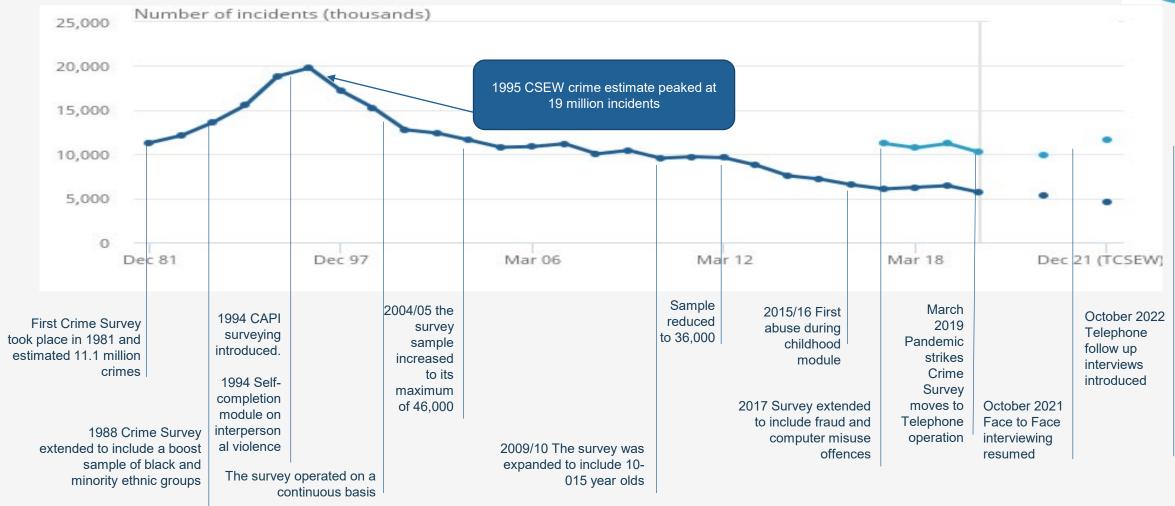
# Transformation plans for the Crime Survey for England and Wales (CSEW)

Feb 2024 User Group Conference



## Timeline of major changes to the survey





## **Drivers for change**

- Post pandemic field operation
- Policy requirement
- Modern technologies



## **Drivers for change – Field operations**

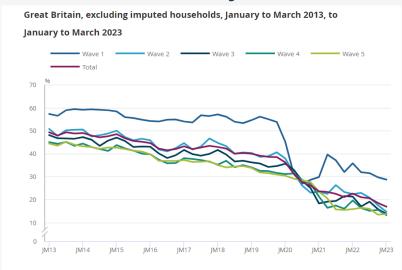
- Cost of face-to-face interviews have increased substantially in recent years and particularly post pandemic
- Interviewer panels were not maintained though the pandemic leading to a shortage of interviewers and a greater number of inexperienced interviewers
- Societal factors leading to less willingness to take part on part of respondents

#### Leading to a major impact on response rates

CSEW response rate Year to March 2019 – 69%

CSEW response rate year to March 2023 - 42%

## Wave specific response rate Labour Force Survey



## **Drivers for change – Policy initiatives**

- Policy need for greater regional granularity UK Levelling Up agenda Targeted policy in high crime areas
- Violence against Women and Girls Targeted policy at sub populations
- Use of administrative data that led to an alternative to social survey data has not impacted on victimisation surveys in the same way – Still a policy need to measure crimes not reported to or recorded by the police.
- Leading to a need for larger sample sizes at minimal cost

Twin Pillars of the CSEW Transformation Programme

- Increasing sample size move to panel design
- Survey instrument redesign to enable multimodal completion – face to face, telephone, online. Improving quality of crime statistics
  - Development of screeners and victimisation modules to better capture all types of crime covered by the survey
  - Development of improved measures for estimates of Domestic Abuse and other measures of violence against women and girls
  - Development of the children's survey to better meet user needs on children's vulnerability to, and experience of, victimisation and other harm

## Panel design Multimodal Survey Annual wave formation Face-toface/telephone/ online Opportunity to update and improve survey instrument

# **Survey operation – Wave 1 and subsequent interviews**

- Wave 1 will continue to operate as a face-to-face survey. Consistency with previous years is important.
- Following the first interview (wave 1) subsequent interviews will take place at intervals of one year for a further two to five years (Waves 2, 3, 4 and 5).
  - Further work to be undertaken to assess feasibility of participation over multiple years.



## Longitudinal design

#### Wave 2

Follow up invite for online selfcompletion modules



#### Wave 2 Telephone/on line interview

#### Wave 3

Follow up invite for online selfcompletion modules



Wave 3 Telephone/on line interview

#### Wave 4

Follow up invite for online selfcompletion modules



Wave 4 Telephone/on line interview

#### Wave 5

Follow up invite for online selfcompletion modules



Wave 5 Telephone/on line interview



Ad-hoc topic based between wave online surveys



Ad-hoc topic based between wave online surveys



Ad-hoc topic based between wave online surveys

Wave 1

In-home face

to face

interview

### **Progress –Panel Design**

Wave 2 Live in October 2022

First 12 months data processed

- Modal effects
- Bias
- Improve agreement to recall and attrition
- Assess data quality and effects before main estimates are produced using all waves of data.

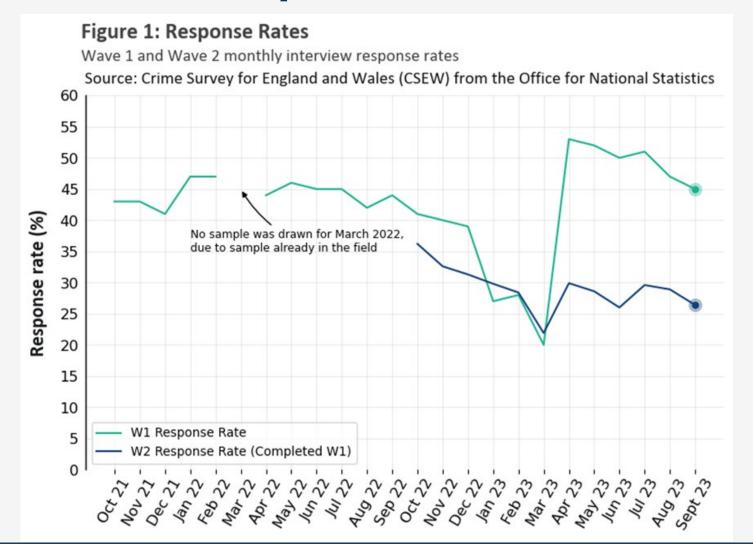
## **Progress – Multimodal Survey**

Already several iterations of work:

- Re-design of the Crime Survey for England and Wales (CSEW) Core Questions for Online collection
- <u>Further research on Transforming the Crime Survey for England and Wales</u>
- ONS Discovery Report (Questionnaire Data Collection Methodology

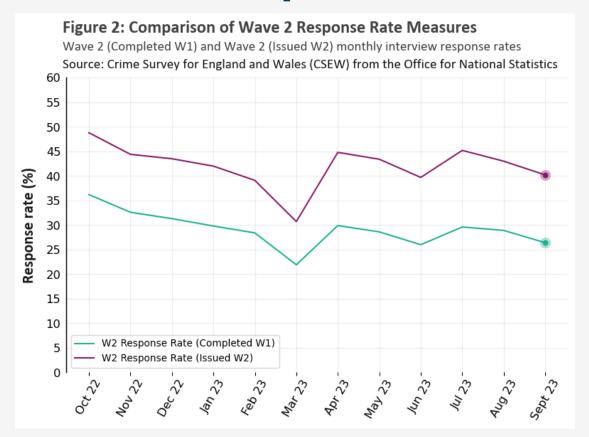
Continue to develop a fully multimodal survey for the main estimates of crime, including prevalence and incident rates.

## **Wave 2 Response Rates**





## **Wave 2 Response Rates**





## Any questions?

